

CUSTOM CLASS LEADERSHIP

Tom Rupp – Business Administrator (CFO) - tom.rupp@customclass.org

Tom Rupp is a seasoned mortgage and finance professional with deep experience in risk assessment and compliance. As Treasurer of Red Rock Hockey League and a homeschooling parent, Tom brings fiscal discipline and a personal stake in alternative education to the board. He plays a critical role in financial oversight and operational planning for Custom Class.

TOM RUPP

Business Administrator (CFO) , Custom Class

Service Since: July 2025

Board Committees: Financial and Auditing; Operations and Buildings

Areas Of Expertise

Loans • Credit • Risk Analysis • Networking • Social Media • Homeschooling

Statement Of Intent

Tom leverages 14+ years in mortgage lending and his experience as a homeschool parent to strengthen Custom Class's financial systems and parent representation.

Nonprofit & Community Leadership

Treasurer, Red Rock Hockey League: Oversaw budgeting and compliance.

Social Media Manager and Coach: Boosted program visibility and youth involvement.

Professional Experience

Mortgage Underwriter, Cardinal Financial

- Ensures accuracy and risk compliance in loan processing.

Loan Officer, Academy Mortgage

- Guided clients through full-cycle loan processes.

Regional Ops Manager, WJ Bradley Mortgage

- Optimized loan workflows and interdepartmental communication.

Education & Certification

Direct Endorsement Underwriter Certification

VA SAR Specialist

Licensed Mortgage Loan Officer (NMLS #1384040)

SAMANTHA RUPP – Director of Community Engagement — samantha.rupp@customclass.org

Samantha Rupp is a community-relations and member-services professional with a strong record of building partnerships across nonprofits, local businesses, and civic institutions. At Dixie Power, she strengthened trust with community stakeholders and developed responsive communication systems; at Mountain America Credit Union, she led teams, ran audits, and coached staff to deliver high-quality, mission-aligned service. At Custom Class, Samantha connects families with real-world learning, coordinates city and university partnerships, and expands access to programs that help students thrive.

SAMANTHA RUPP

Director of Community Engagement , Custom Class

Service Since: July 2025

Board Committees: Community Partnerships Committee

Areas of Expertise

Community Engagement & Relationship Building • Marketing & Communication • Leadership & Collaboration • Program Development • Systems & Organizational Efficiency

Statement of Intent

Samantha leverages nonprofit service and branch-leadership experience to deepen trust with families and partners, co-design opportunities that develop competencies, and secure resources that remove barriers to participation.

Nonprofit & Community Leadership

- **Dixie Power (Local Nonprofit):** Advanced community outreach, resolved member issues with high satisfaction, and fostered partnerships that enhanced local initiatives.

Professional Experience

- **Member Service Representative II, Dixie Power (2017–2023)** — Built durable relationships with community members and organizations; developed effective communication strategies; streamlined processes to support community welfare and operational excellence.
- **Assistant Manager, Mountain America Credit Union (2014–2017)** — Trained and evaluated teller teams; led audits and compliance; served as Acting Branch Manager to strengthen service and collaboration.
- **Financial Service Representative II, Mountain America Credit Union (2011–2014)** — Opened accounts, processed loans, analyzed credit, and supported mortgage refinances, strengthening member relationships and

financial access.

Education

- **A.A.S., Financial and Credit Services Administration**, Minnesota State Community and Technical College (2008).